

## DNA Rates

### Request

Please send me:

\*Anonymised, **consultant-by-consultant** “Do Not Attend” rates for each outpatient department in which this information is collected at your trust, covering each quarter in 2009-10 and, where available, 2010 - 11.

\*Please provide this information in an excel spreadsheet (ideally in a CSV format), and not a pdf.

\*Depending on the services offered at your trust, please could the data provided to me resemble the following:

Department	Consultant	DNA rate
Audiology	1	x
	2	x
	3	x
Urology	1	x
	2	x
Dermatology	1	x
	2	x

\*Please note that I am interested in the DNA rate for **each consultant**, not an average across departments or the trust as a whole.

\*Please also provide any recent data/evidence gathered by the trust regarding the role of consultants in reducing DNA rates, where this would not identify any individual.

### Our Response

We are pleased to provide the attached information in excel format, as requested.