

Complaints and Suicides

Request

REQUEST:

- 1) In the last 5 years how many complaints have been received regarding Dr Janet Bruce?
- 2) In the last 5 years how many complaints have been received regarding the Crisis Resolution Team?
- 3) In the last 18 months (since opening) how many complaints have been received regarding the Heather Ward?
- 4) In the last 18 months (since opening) how many patients have taken their own life whilst an in-patient on the Heather Ward, whether on the ward or having left either unauthorised or on home leave?
- 5) In the last 5 years how many patients have taken their own life whilst an in-patient within the Trust, whether on the ward or having left either unauthorised or on home leave?
- 6) In the last 5 years how many patients have taken their own life whilst an in-patient within the United Kingdom, whether on the ward or having left either unauthorised or on home leave?

Our Response

REQUEST:

- 1) In the last 5 years how many complaints have been received regarding Dr Janet Bruce?
OUR RESPONSE: 10
- 2) In the last 5 years how many complaints have been received regarding the Crisis Resolution Team?
OUR RESPONSE: 29
- 3) In the last 18 months (since opening) how many complaints have been received regarding the Heather Ward?
OUR RESPONSE: 24
- 4) In the last 18 months (since opening) how many patients have taken their own life whilst an in-patient on the Heather Ward, whether on the ward or having left either unauthorised or on home leave?
OUR RESPONSE: 2
- 5) In the last 5 years how many patients have taken their own life whilst an in-patient within the Trust, whether on the ward or having left either unauthorised or on home leave?
OUR RESPONSE: 10
- 6) In the last 5 years how many patients have taken their own life whilst an in-patient within the United Kingdom, whether on the ward or having left either unauthorised or on home leave?
OUR RESPONSE: This information is not held by Leicestershire Partnership NHS Trust, but in an effort to be helpful, you may find information you require on the website of the Office for National Statistics:
<http://www.statistics.gov.uk/statbase/Product.asp?vlnk=13618>